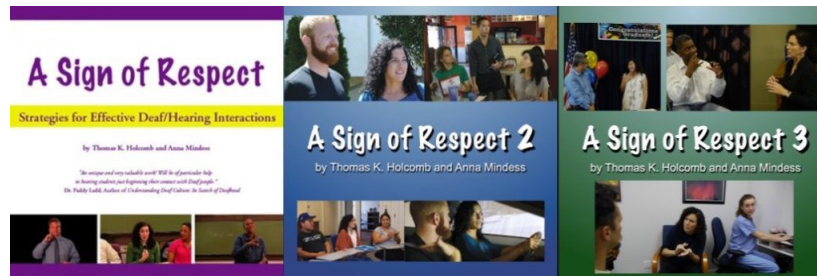


Student User Guide

Revised October 2026



A Sign of Respect: Strategies for Effective Deaf/Hearing Interactions by Thomas K. Holcomb and Anna Mindess

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Get your Class Group Code from your teacher

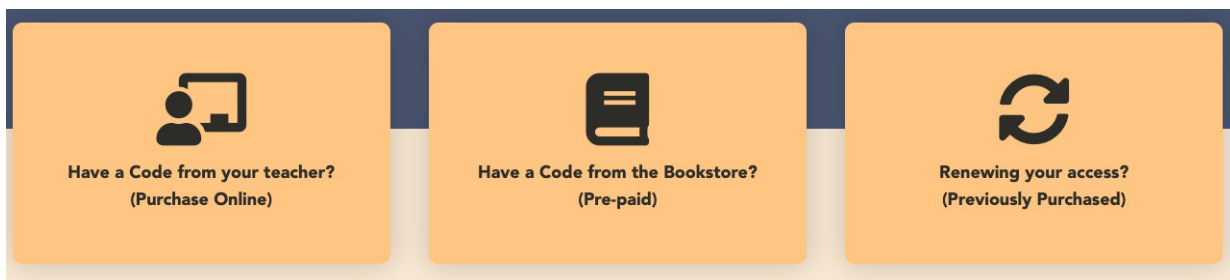
Your teacher will announce the code to your class.

It will look something like this, with the semester and year at the end:

THU-12345-FA21
SAMPLE

(Note, this is just a sample - do not use it)

Go to www.treehousevideo.com and scroll down until you see the three boxes below:



Choose one of these three options:



Have a Code from your teacher?
(Purchase Online)

Purchase access online directly from our website

Select the left box “Have a Code from your teacher?”

Have the **Class Group Code** available.

Go to page 3 for the next steps.



Have a Code from the Bookstore?
(Pre-paid)

Purchase an access code from the bookstore

If you purchased an access code from the bookstore or other vendor, select the middle box “Have a Code From the Bookstore?” If you already have a treehousevideo.com account, log in first before selecting the middle box.

Have **both** the **Class Group Code** and **Coupon Code** from the bookstore available.

Go to page 4 for the next steps.



Renewing your access?
(Previously Purchased)

Renew Access from a Previous Purchase

If you have purchased the program previously, you do not need to pay again. Log in to your account, return to the home page, then select the right box “Renewing Your Access?” and enter the **Class Group Code** for your **new** class.

Go to page 6 for the next steps.

Purchasing Directly Online

Select “Have a Code from your teacher?”



Have a Code from your teacher?
(Purchase Online)

Fill out all the required fields, and in the Class Group Code field type in the code that you got from your teacher. Type the code exactly as it appears, including the dashes. You will also create a password for your account, enter your billing information and check out.

Billing details

First name * Last name *

Company name (optional)

Country / Region *

Street address *

Town / City *

State *

ZIP *

Phone *

Email address *

Create account password *

Additional information

Order notes (optional)

Class Group Code

Class Group Code *

IMPORTANT: In the address fields, please enter the **BILLING** address of your credit card. If the address here is different from your billing address, the charge will not go through.

To learn how to access and use the program, go to page 7.

Purchasing from the bookstore

Select “Have a Code from the Bookstore?”

The bookstore will give you either a printed coupon in a sealed envelope or a scratch-off card.

Have that Coupon Code available along with the Class Group Code you got from your teacher.



If you do not have a treehousevideo.com account, select "Create an Account."

If you have an account, log in then go to the next page.

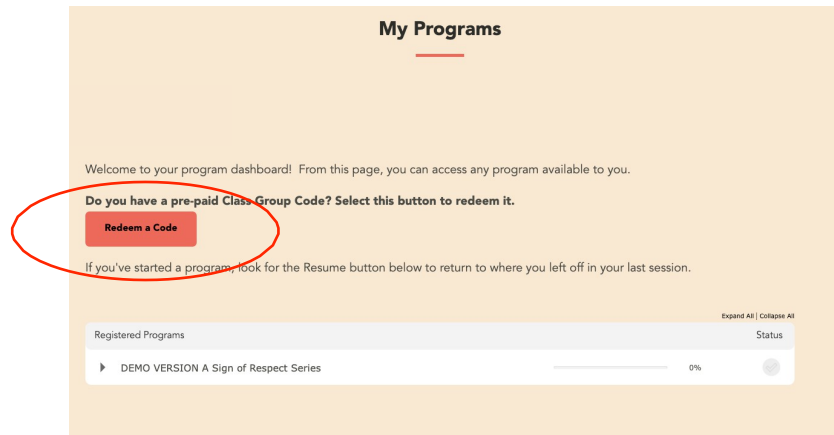
A screenshot of a registration form on a light orange background. The title "Registration" is at the top. Below it, a note says "Already have an account? If so, login below. If not, create a new one." A larger note follows: "PLEASE NOTE: If you have already purchased and used 'A Sign of Respect' in a previous class, DO NOT PURCHASE IT AGAIN. Instead, log in to your account and at the home page select 'Renewing Your Access?'". The form has two columns. The left column contains fields for "Username (required)" and "Password (required)", a "Remember Me" checkbox, a red "Login" button, and a "Forgot Password" link. The right column has an "OR" separator and a red "Create an account" button.

Fill out the fields to create your account and submit. You will be directed to a login screen.

Log in to your account with your email and password.

A screenshot of an account creation form on a light orange background. A note at the top says: "PLEASE NOTE: If you have already purchased and used 'A Sign of Respect' in a previous class, DO NOT PURCHASE IT AGAIN. Instead, log in to your account and at the home page select 'Renewing Your Access?'". The form has four rows of input fields: "Name" (split into "First Name" and "Last Name"), "Email Address" (split into "Enter Email" and "Confirm Email"), and "Password" (split into "Enter Password" and "Confirm Password"). A red "Submit" button is at the bottom left.A screenshot of a login form on a light orange background. The title "Your Account has been Created" is at the top. Below it, a note says "To redeem a bookstore code and access your programs, log in below." The form has fields for "Username (required)" and "Password (required)", a "Remember Me" checkbox, a red "Login" button, and a "Forgot Password" link.

At the “My Programs” page, select the “Redeem a Code” button.



Enter your teacher’s name, the Class Group Code you got from your teacher, and the Group Code you got from the bookstore.

Register Your New Program

PLEASE NOTE: If you have already purchased and used "A Sign of Respect" in a previous class, DO NOT PURCHASE IT AGAIN. Instead, log in to your account and at the home page select "Renewing Your Access?"

Teacher's Name *(Required)*

Class Group Code *(Required)*

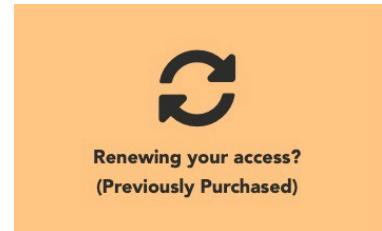
Group Code from Bookstore Coupon *(Required)*

Submit

To learn how to access and use the program, go to page 7.

Renewing your access

If you are not already logged in to your account, log in, return to the home page, then select “Renewing your access?”



NOTE: You should select this option **ONLY** if you purchased and used “A Sign of Respect” in a previous course.

Enter the Class Group Code for your new class, then submit.

A screenshot of a web form titled "Renew Your Access" with a small icon of a house and a tree. The form has a white background with a thin border. It contains a text input field labeled "Class Group Code (Required)" and a red "Submit" button below it.

If successful, you will see a message letting you know.

If we do not recognize the Class Group Code, make sure you have entered it correctly. Delete the incorrect code, then enter the correct one and submit.

A screenshot of the "Renew Your Access" form showing an error. At the top, a red-bordered box contains a red "x" icon and the text "There was a problem with your submission. Please review the fields below." Below this, the "Class Group Code (Required)" input field contains "xxxxxxx". A red-bordered box below the input field contains the text: "We cannot locate your previous use of the program, and so you are not eligible for a free renewal. [Click here if you believe this is an error.](#)" The "Submit" button is at the bottom.

If we cannot locate your previous use of the program, but you believe you have purchased and used it before, select the link to provide us with more information about your previous use of the program.

To learn how to access and use the program, go to the next page.

Viewing Programs

To access and use the programs any time, go to **www.treehousevideo.com** and log in with your username and password.

From the top menu, select “My Programs.”

You will see a page that shows all the programs you can view.

PLEASE NOTE: After your first code redemption, **you do not need to select the Redeem a Code button again.** If you have paid for the program, either directly or with a bookstore code, or if you have renewed your access, **ignore the Redeem A Code button and scroll down to the program list.**

To view a program, click on the title. You can also click on the arrow next to the title to reveal all the contents of the program. From there you can select a specific part of the program to view.

Hi Alex!

If you have already redeemed a code, scroll down to the program list and begin using the programs now.

If you have not redeemed your pre-paid code yet, select this button to redeem it.

Redeem a Code

If you've started a program, look for the Resume button below to return to where you left off in your last session.

Resume

Expand all Collapse all		
▼	Classifiers: A Closer Look - Full Curriculum Demo	Start 0% complete
▼	A Sign of Respect 1	Start 0% complete
▼	A Sign of Respect 2	Start 0% complete
▼	A Sign of Respect 3	Start 0% complete
▼	DEMO VERSION A Sign of Respect Series	Start 0% complete

Navigating the Program

To view a component of a particular unit in for example, “A Sign of Respect 1,” first click on the title. The screen below will appear.

Select the unit you want to view, or click on “Expand” to view the unit contents:

A Sign of Respect 1



Welcome to “A Sign of Respect” – Part One (Level One)

There are 12 units in the program and two ways to navigate among them:

- Use the green navigator on the right , then select the arrow next to the unit name to reveal the contents.
- Select the unit from the list below to go to the contents for that unit. To return to this page any time, select the “A Sign of Respect 1” link at the top of the page.

Make sure you select the “Mark Complete” button as you go through the videos, activities and exercises in this program.

PLEASE NOTE: We have added a new unit: Appendix – Videos Only. This section lists all the videos in the program in order and allows you to access them directly.

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Program Content

Expand All

UNIT 1 – Learning More About The Deaf Community
2 Topics | 3 Exercises

Expand

UNIT 2 – Having a Deaf or Signing Instructor
3 Topics | 3 Exercises

Expand

UNIT 3 – Learning More About Deaf Events

Select a part of the program to view:

Select from the list or use the navigator column on the right to choose a component to view.

The screenshot displays the 'A Sign of Respect' program interface. At the top, a navigation bar shows 'My Account > A Sign of Respect 1 > UNIT 1 – Learning More About The Deaf Community' with a 'Next Topic >' button. Below this, a video of Tom explaining the curriculum is shown. The main content area is titled 'UNIT 1 – Learning More About The Deaf Community' and lists the following items: 'WATCH: Welcome/Introduction', 'Exercise 1a – Personal Observations of Deaf People', 'Exercise 1b – Past Experiences with the Deaf Community', 'WATCH: CHOICE POINT 1 – Practice – Good Attitude', and 'Exercise 1c – Choice Point 1 Discussion'. A 'Unit Content' section indicates '0% COMPLETE | 0/2 Steps'. On the right, a sidebar shows the program structure with 'A Sign of Respect 1' selected, listing 'UNIT 1 – Learning More About The Deaf Community' (2 Topics | 3 Exercises), 'UNIT 2 – Having a Deaf or Signing Instructor' (3 Topics | 3 Exercises), 'UNIT 3 – Learning More About Deaf Events' (4 Topics | 1 Exercise), and 'UNIT 4 – Attending Your First'.

To go back to your main account page any time, select your user icon in the upper right corner and select “Program Home.”

This close-up shows the user profile menu in the top right corner. It includes a greeting 'Hello, alex-mercer!' and a user icon. Below the icon, a dropdown menu is open, showing options: 'Program Home' (highlighted with a hand cursor), 'Logout', and a list of units including 'UNIT 1 – Learning More About The Deaf Community' (2 Topics | 3 Exercises), 'WATCH: Welcome/Introduction', and 'Exercise 1a – Personal'.

There are three types of activities in the program:

WATCH - A video is displayed for you to watch. All the videos have closed captioning and voiceover. You will have the ability to replay the video when it is completed. If it is a **CHOICE POINT** video, make a note of the choice you made and view the feedback. Then go back and look at the feedback provided for the other choices.

READING - Read the article. If there are links to other readings or internet sites, these will open in a new window on your browser.

EXERCISE - There are two ways to do the exercises: Offline or Online.

Your teacher will tell you which option to choose.

OFFLINE - DOWNLOAD EXERCISE FILE

If your teacher requires offline submission, select the “Offline - Download Exercise File” button. The file will go to your downloads folder, or it might directly open in the word processing program on your computer. You may see a dialog box asking you how to handle the file.

Exercise 1c – Choice Point 1 Discussion

My Account > A Sign of Respect 1 > UNIT 1 – Learning More About The Deaf Community > WATCH: CHOICE POINT 1 – Practice – Good Attitude > Exercise 1c – Choice Point 1 Discussion

In this exercise, you will explain your reactions to Choice Point 1 – Good Attitude.

- Do the exercise by selecting one of the buttons below.
- Click on the small arrow below to watch Choice Point 1 if you haven't already watched it or need to watch it again.

WATCH Choice Point 1

Follow your teacher's instructions for submitting this exercise:

Offline – Download Exercise File Online - Start Exercise Now

A typical offline exercise file looks like this:

A Sign of Respect - Part 1 Unit 1 - Exercise 1a

by Thomas K. Holcomb and Anna Mindess Copyright 2017 Eye2Eye Productions

Name:

For each question below, please type your response. Then save and submit as directed by your instructor.

Question 1 of 3

What are the unique customs you have observed among Deaf people that would differentiate them from most hearing people? (e.g., using sign language as opposed to spoken language)

Question 2 of 3

What have your personal experiences with Deaf people been like so far? Have they been uniformly positive or negative or have they been varied? (If you haven't yet met any Deaf people, you may go on to the next question.)

Question 3 of 3

What are some of the stereotypes that are often attributed to Deaf people? How accurate are these stereotypes based on your personal experiences with Deaf people so far?

- Make sure you enter your name next to the "Name" field.
- Place your cursor under each question and type your answer.

Save your work and submit it as directed by your instructor:
(send as an email attachment, upload to a course website, print out and hand in, etc.)

ONLINE - START EXERCISE NOW

If your teacher requires you to complete your work online, select this option. The exercise questions will most often be presented one at a time.

Type your answer in the box below the question:

Follow your teacher's instructions for submitting this exercise:

[Offline – Download Exercise File](#)[Online - Start Exercise Now](#)

Question 1: What are the unique customs you have observed among Deaf people that would differentiate them from most hearing people? (e.g., using sign language as opposed to spoken language)

Type your response here

Next

When you have answered all the questions, Select “**Finish Exercise.**”

The program will save your responses, then give you the following options: **View Current Answers**, **Restart Exercise** and **View Previous Answers**. Select “View Current Answers” to review the answers you just submitted. If you want to start over, select “Restart Exercise.” If you already did the exercise and want to view your previous submissions, select “View Previous Answers.” If you are happy with your current submission, then use the navigator on the right to go to any other part of the program.

✔ Submission Received – Exercise Completed

Your answers have been saved and your teacher can see your latest submission. You are free to move on to the next topic.

[View Current Answers](#)[Restart Exercise](#)[View Previous Answers](#)

VIEWING PREVIOUS ANSWERS

When you return to an exercise that you have already submitted, you will see this banner:

 **You have submitted this exercise 1 time**
Latest submission: October 3, 2026 at 10:32 am. Your teacher sees the latest one.

View Previous Answers ▾

Click on View Previous Answers to reveal them:

 **You have submitted this exercise 1 time**
Latest submission: October 3, 2026 at 10:32 am. Your teacher sees the latest one.

Hide Previous Answers ^

Previous Answers

October 3, 2026 · 10:32 am1 questionDetails ^

Have you personally had the experience of a Deaf person correcting your signs? Write about what happened and how you felt about it.

At first I felt bad, but then I realized they were really giving me a gift.

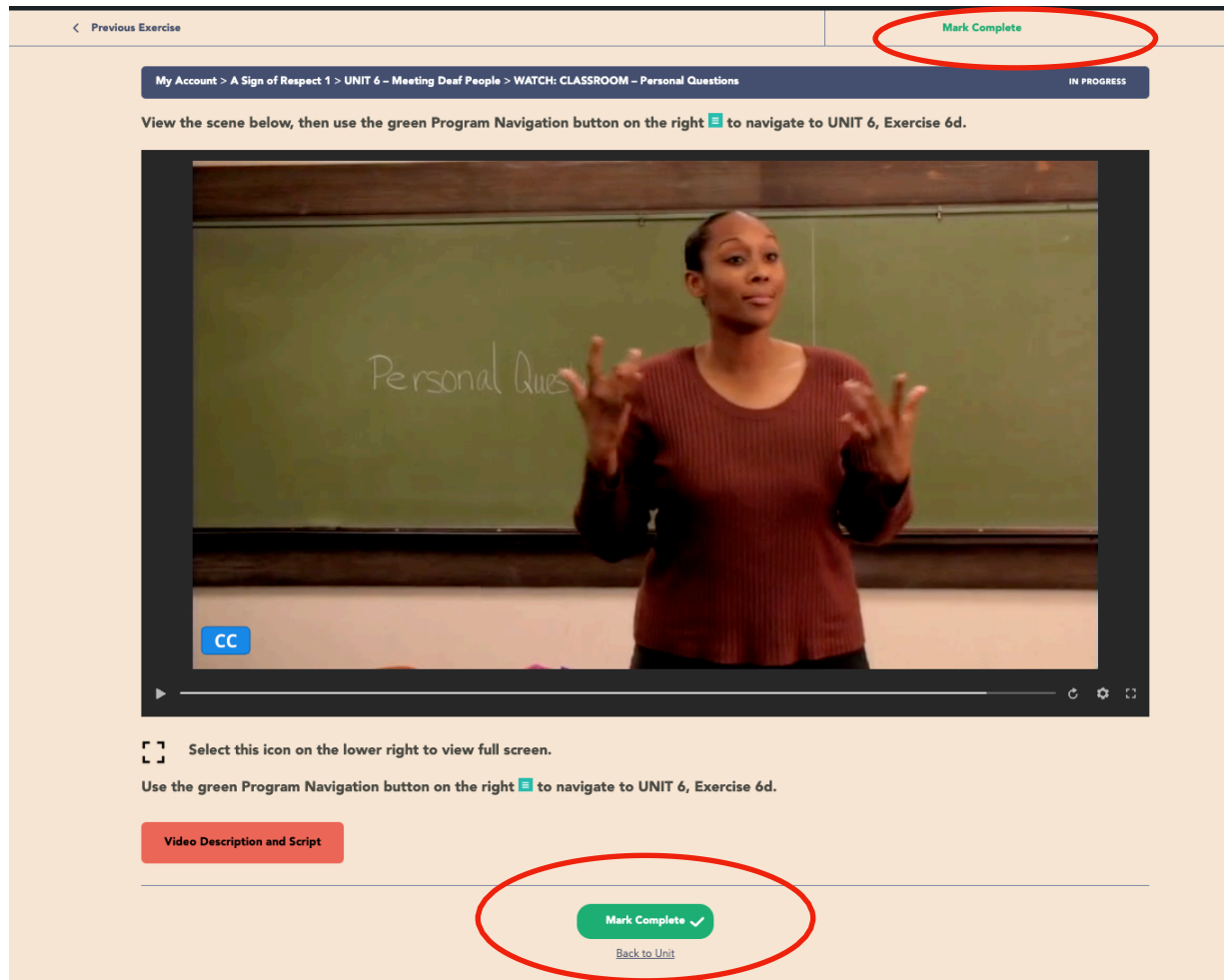
Who knows how long I had been making that sign the wrong way and had no idea!

Now that I know the right sign I'll never make that mistake again.

All of your previous answers are available to view,
but your instructor only sees the one you most recently submitted.

Note: You cannot directly resubmit a previous answer, but you can copy it, then select Restart Exercise and paste it there. You might want to first open a blank Word or Text document, paste your previous responses there, then copy them from there after you select Restart Exercise.

Selecting “Mark Complete”



The screenshot shows a video player interface. At the top, there is a navigation bar with a back arrow and the text "Previous Exercise". To the right of this bar is a green button labeled "Mark Complete", which is circled in red. Below the navigation bar is a dark blue header with the text "My Account > A Sign of Respect 1 > UNIT 6 – Meeting Deaf People > WATCH: CLASSROOM – Personal Questions" and a small "IN PROGRESS" indicator. Below the header, there is a line of text: "View the scene below, then use the green Program Navigation button on the right [icon] to navigate to UNIT 6, Exercise 6d." The main content area features a video player showing a woman in a red sweater standing in front of a chalkboard that has "Personal Quest" written on it. Below the video player, there is a red button labeled "Video Description and Script". At the bottom of the screen, there is a green button labeled "Mark Complete" with a checkmark, which is also circled in red. Below this button is a small link that says "Back to Unit".

Some pages have a “Mark Complete” button at either the top or the bottom of the screen. Make sure you check that after you complete the reading or video on those screens.

For exercises, you will not see a Mark Complete button.

Your teacher will automatically see that it is complete.

Thank you for using **A Sign of Respect!**

Your subscription will expire at the end of your class, but it is renewable at no cost when you enroll in a new class where the teacher is using any part of the program.

If you need any assistance, send email to **support@treehousevideo.com** and include your name, email address and Class Group Code.